



NAGPUR SHIKSHAN MANDAL'S

SHRI BINZANI CITY COLLEGE

(S. B. CITY COLLEGE)

RE-ACCREDITED BY NAAC 'A' (CGPA 3.01)

Near Sakkardara, Umrer Road, Nagpur - 440 024

• E-mail ID : sbct_1@yahoo.co.in • Website : www.binzanicitycollege.in

• President

SHRI MOHIT SHAH | 9373985046

• Secretary

ADV. RAJEEV DEO | 9850335118

• Principal

DR. SUJIT G. METRE | 9822714241

FEEDBACK ANALYSIS (2022 – 2023)

PARENTS FEEDBACK ANALYSIS:

The IQAC and the Parents – Teachers Association gathers Feedback from the Parents in the Formal and Informal manner regarding the college administration, infrastructure, their ward's progress and other requirements. They also record the change they see in their ward's behavior from the entry to the exit level. Their suggestions are solicited during the parents-teachers interaction in the offline mode.

ANALYSIS:

- 47 parents of UG and PG students gave feedback in the offline mode.
- **Satisfaction regarding syllabus / curriculum delivery of their ward:** All parents were satisfied with the syllabus and curriculum delivery of their wards.
- **Knowing the teachers of their wards:** 38 parents knew the subject teachers of their wards and interacted with them.
- **Satisfaction regarding the teaching – learning process:** All parents were satisfied with the teaching – learning process of the college.
- **Satisfaction with the behavior of their wards:** 42 parents were satisfied with the behavior of their wards. They could see a difference in their behavior after taking admission in the college.
- **Wards' satisfaction regarding infrastructure and facilities in the College:** 40 parents recorded that their wards were satisfied with the infrastructure and facilities available in the College.
- **Expectations from the College:**
 1. A greater number of Campus Placements should be conducted by the Training and Placement Cell.
 2. Career-related sessions should be conducted on a regular basis in the College.
 3. Students should be properly guided regarding how to solve question papers. Test series should be conducted in the college.
 4. The target should be the overall development of the students. Personality Development sessions should be conducted to prepare students for their life after college.
 5. Classes should be conducted on a regular basis at the allotted time only.
 6. The library should have enough copies of textbooks and reference books for the students.
 7. Emphasis on value-based education resulting in changes in thoughts and behavior should be there.
 8. The College should organize Parents – Teachers' interaction every month.
 9. The curriculum should have practical components more than the theory components. Vocational training will be of help.
 10. Sports students should be mentored properly. They should be given concessions and special training to participate in athletics. 400 mtr track should be created on the ground. More facilities and encouragement should be given to the girl students participating in sports. Separate washrooms for sports people should be designated.

11. Attending lectures should be made compulsory for all the students.
12. Use of ICT should be made compulsory so that students get the best education.

ACTION TAKEN REPORT:

S. No	Issue	Action taken
01	Campus Placements & Career Guidance sessions	The Training and Placement Cell was informed about the issue. Accordingly, they were asked to conduct trainings followed by placement activities.
02	Guidance related to solving exam papers	All subject teachers were informed of the requirement.
03	Personality Development Sessions	CoC of Communication Skills and Personality Development for the Arts faculty was conducted in the online mode. The YouTube links were shared with the Commerce students also.
04	Regular classes	All subject teachers were informed the issue and asked to ensure that classes be conducted at the allotted time slot only.
05	Library issues	The issues related to Library were discussed with the Library Committee. It was decided that a greater number of textbooks would be purchased for the students. Textbooks would be given to the students for an extended period during exams.
06	Value education	It was informed to all faculty that Commemorative programs and Student Development Programs should be organized based on values and morals.
07	Regular PTA Meetings	It was informed to the Parents – Teachers Association that regular meetings should be conducted every month to discuss about the progress of the students.
08	More practical knowledge	Teachers were asked to organize more experiential and participatory programs. Accordingly, industrial visits, educational tours and study tours, field projects will be included in the curriculum.
09	Facilities for Sports persons	The Sports Committee was informed of the requirements regarding concessions, motivation to girl students. The requirement of 400 mtr was put forth in front of the CDC.
10	Attendance of students	It was informed to the discipline committee that the students should be asked to attend lectures regularly. They should be desisted from loitering in the corridors during lecture time.
11	Use of ICT	It was informed to the teachers that use of ICT is needed in the TL process.


Dr Narendra Gharat
IQAC Cocordinator




Dr Sujit Metre
Principal



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FEEDBACK ANALYSIS (2022 – 2023)

ALUMNI FEEDBACK ANALYSIS:

The IQAC and the Alumni Association gathers Feedback from the Alumni in the Formal and Informal manner in an offline mode regarding the college administration, infrastructure and the Teaching – Learning process.

ANALYSIS:

- 37 alumni filled in the feedback form.
- 33 out of 37 stated that the curriculum of the college was useful to them at their workplace.
- Suggestions regarding curriculum like addition of latest technology and inclusion of topics according to the requirements of the industry were received from the alumni.

- **The following changes were noticed by the alumni in the college –**
 1. Clean and green campus
 2. Increase in number of girls' washroom.
 3. Addition of divyang washrooms and ramp
 4. Development of sports ground
 5. Renovation of hall - Installation of ACs in the hall
 6. Good communication between students and teachers
 7. Installation of CCTVs, Firefighting system and Solar panels.
 8. Teachers' approach has changed.

- **Alumni is ready to contribute in the following way in the development of the College:**
 1. Marketing and College publicity
 2. Interaction with students regarding their career choices
 3. For conducting seminars
 4. In sports training and guidance to sports persons
 5. Sharing of business ideas
 6. Sports training: Taekwondo training
 7. Conducting English language sessions.
 8. Counselling sessions to face life,
 9. In social work
 10. In case of any legal issues in administration

- **The following suggestions were given by the Alumni:**
 1. Cleanliness should be maintained near the front and back gates.
 2. Entrance gates should be renovated. First floor renovation since rainwater accumulates. Yoga and meditation centers for students should be created.
 3. Change in Curriculum: Current marketing education and trends, business management activities, leadership lessons, syllabus acc to industry requirements, focus on practical learning.
 4. Bus facility to divyang students, ramps for those students,
 5. Ground track for running, focus on sports development, more programs and courses, more space for other sports like kabaddi, athletics, throw ball,
 6. Job placement opportunities
 7. Guidance center for NET / SET, MH CET exam preparation classes
 8. Regular classes should be conducted, and attendance should be made compulsory,

9. New courses should be introduced.
10. Special attention to the library. The library should be made available to alumni.
11. Classrooms should be given names of experts in education and information about great people should be displayed on the front side of the rooms.
12. Interaction between Arts, Commerce and Management students and Science students should be arranged.

ACTION TAKEN REPORT:

S. No	Issue	Action Taken
01	Cleanliness in and around the College campus	The issue was reported to the concerned authorities.
02	Renovation works mentioned above	The suggestions regarding renovations in the College were placed before the CDC
03	Changes in curriculum	The issue was discussed with faculty who are members of respective BoS
04	Bus facility to Divyang students	The issue is under consideration.
05	Ramps and other infrastructure for Divyang	Ramps, Rails, Washrooms for divyang girls and boys were created
06	Sports infrastructure	The issue was discussed with Dept of Sports and Physical Education committee. The committee will take further action
07	Job placements	The Training and Placement cell was informed of the same. As a result, contacts with companies like America India Foundation, Bajaj Finserv, ICICI Foundation were established. Students are provided with opportunities for the same
08	Guidance Center for competitive exams	P V Narasimha Rao Guidance Center for competitive exams was established. A special place was designated for the center with 10 computers and a seating place for 80 students. Through Career Katta, the college students could attend online sessions conducted by IAS officers
09	Regular classes and compulsory attendance	Steps to make attendance compulsory were taken for the students. Considering the need of some of the students to pursue jobs, google classrooms for asynchronous learning were created for each course.
10	New courses should be introduced	This was conveyed to the teachers. As a result of this, 4 add-on courses along with CoC were conducted by the departments.
11	Special attention to Library	The issues mentioned by the Alumni related to the library were placed before the library. Further action is awaited.
12	Classrooms should be given names of experts	The matter is under consideration.
13	Interactions between students of all streams	Students Quality Assurance Cell was created for students to get administrative experience. IN SQAC, UG & PG students of Arts, Commerce and Management were involved. It gave them a chance to interact and work together.

SSGm
I.Q.A.C. Co-ordinator
I.Q.A.C.
S.B. City College, Nagpur



Shri
Principal
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Umrer Road, Nagpur



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FEEDBACK ANALYSIS (2022 – 2023)

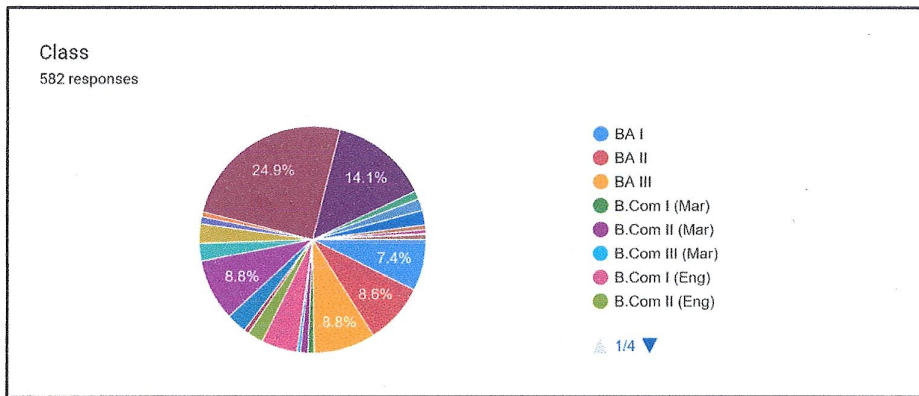
STUDENTS FEEDBACK ANALYSIS:

The IQAC gathers Feedback from the Students in the Formal and Informal Manner on their Syllabus and Curriculum, Administration of the College, Teaching – Learning process, Infrastructure and security issues. The Class Mentors help in collecting the data.

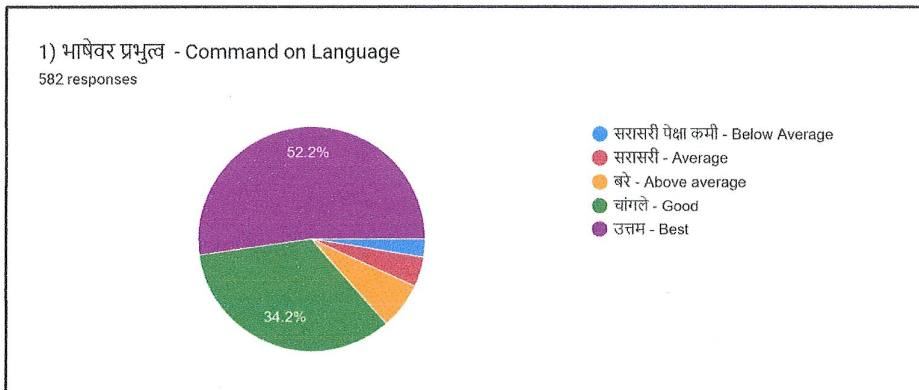
Link of Questionnaire: <https://forms.gle/xyNxcDnWP9SPcwoP9>

ANALYSIS:

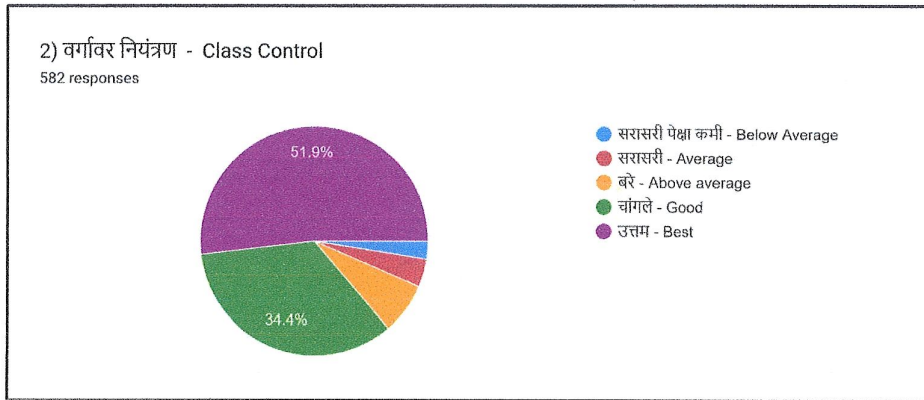
582 students of UG and PG gave feedback in the online mode.



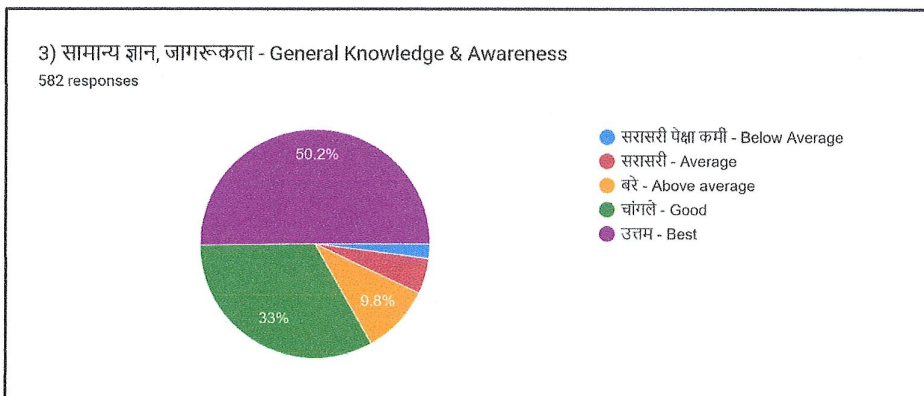
1. Command on Language:



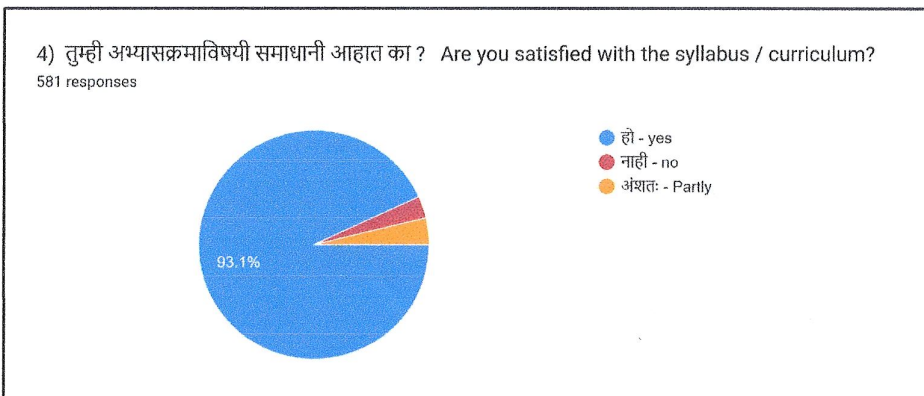
2. Class Control:



3. General Knowledge and Awareness:



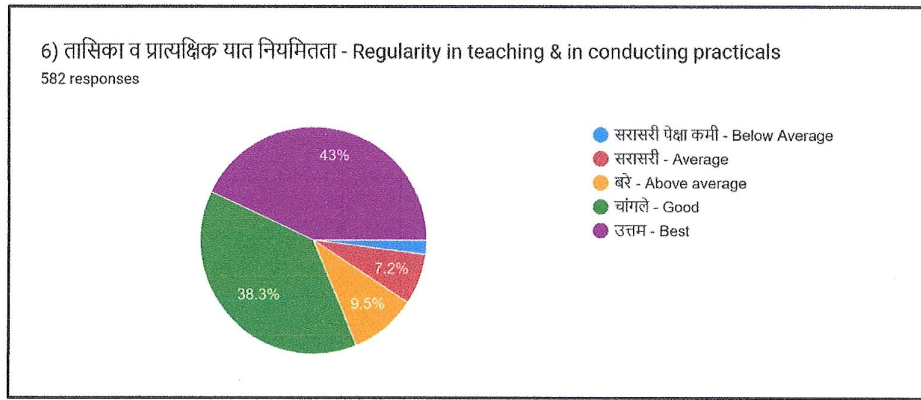
4. Satisfaction with Syllabus / Curriculum:



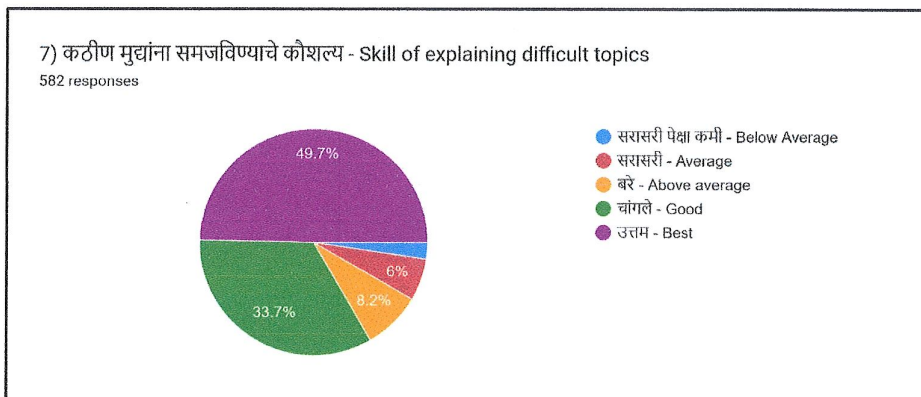
5. Suggestions of students regarding syllabus / curriculum:

- Classes should be held every week for revision purposes.
- Syllabus must be factual in nature.
- Topics related to current affairs should be part of the curriculum.
- Long Answer Questions are difficult to attempt. SAQs, VSAQs and MCQs should be asked in the exams.

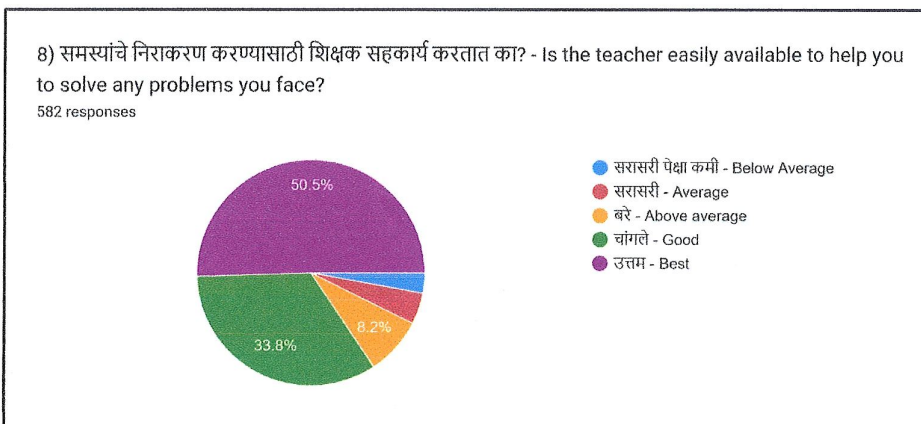
6. Regularity in Teaching and conducting Practical:



7. Skill of explaining difficult topics:



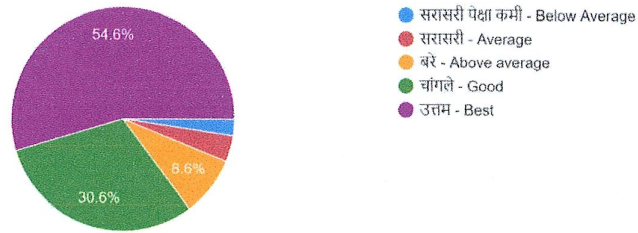
8. Availability of the Teachers:



9. Teachers' Behavior:

9) शिक्षकांचा व्यवहार विद्यार्थीबरोबर मित्रतापूर्ण व प्रेरणात्मक आहे. - The teacher behaves in a friendly & inspiring way.

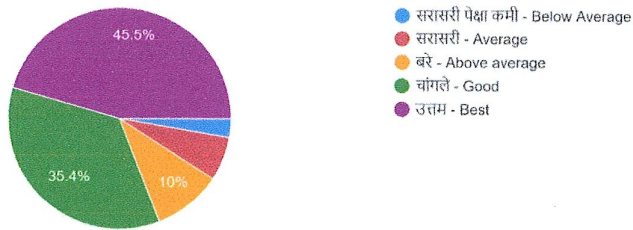
582 responses



10. Cooperation by teachers:

10) शिक्षक अतिरिक्त तासिका घेऊन विद्यार्थींना मदत करतात का? - Does the teacher co-operate by engaging additional classes to help students?

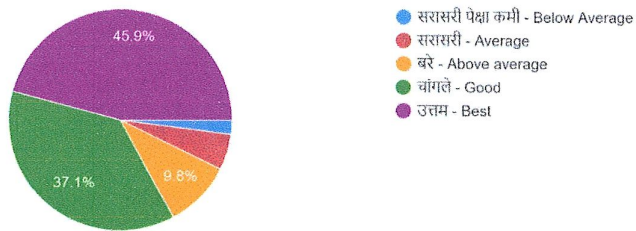
582 responses



11. Teachers attitude towards the subject taught:

11) शिक्षकांचा अध्यापनाविषयी दृष्टिकोन कसा आहे? - How is the attitude of the teacher towards the Subject taught?

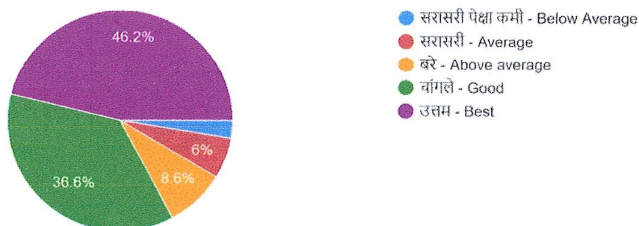
582 responses



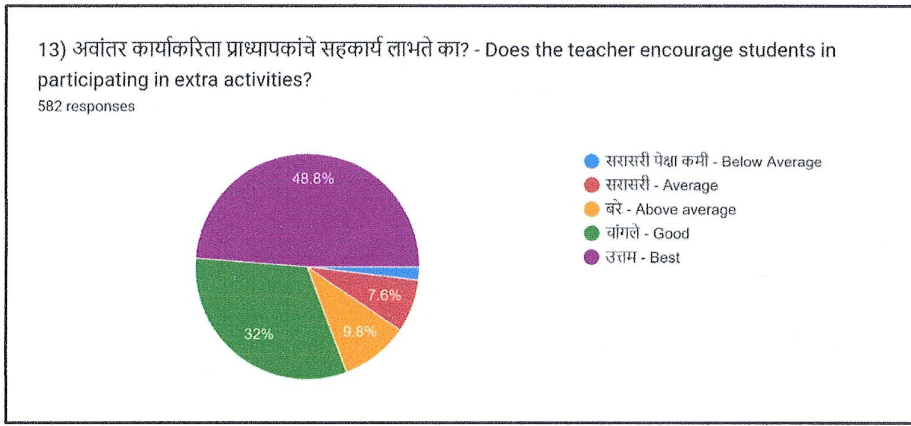
12. Motivation by Teachers for extra reading and research:

12) अर्वांतर वाचनासाठी शिक्षक विद्यार्थींना प्रेरित करतात का? - Does the teacher motivate the students for extra - reading?

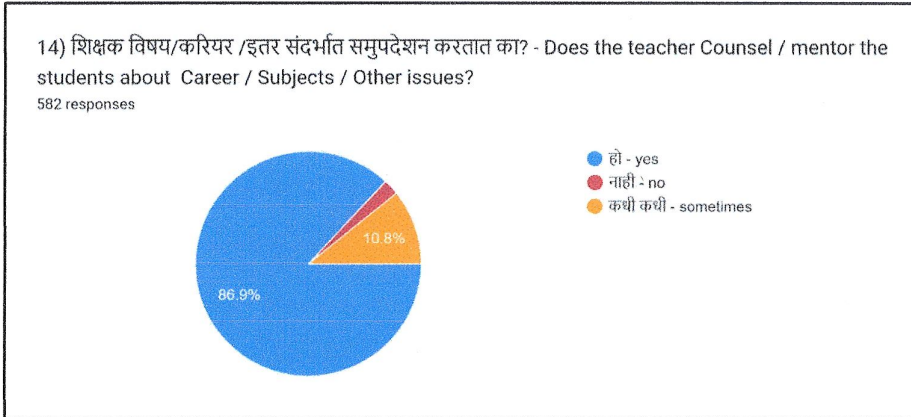
582 responses



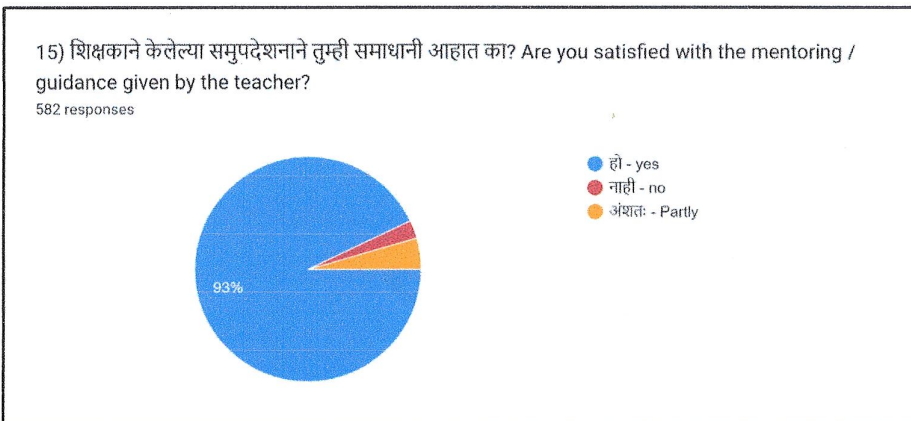
13. Motivation by Teachers to students' participation in extracurricular activities:



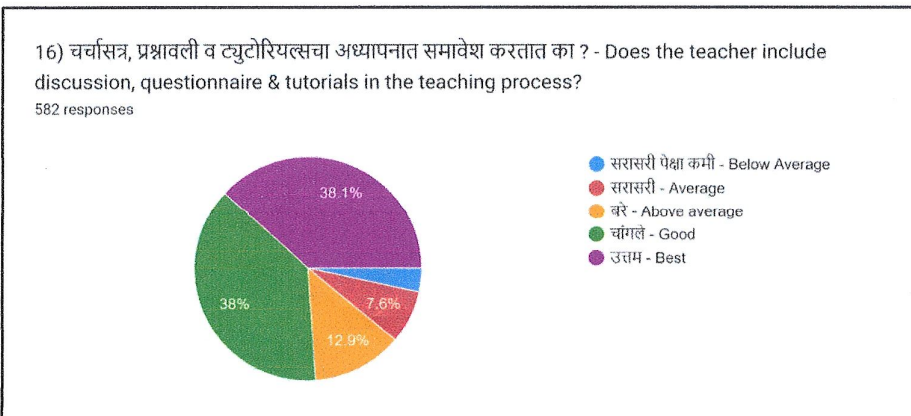
14. Teachers' role in mentoring Students about career:



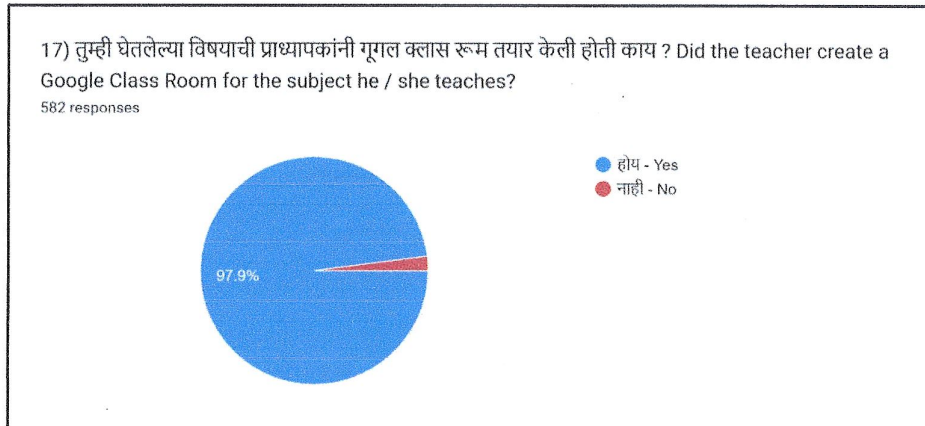
15. Satisfaction with the guidance given by the Teachers:



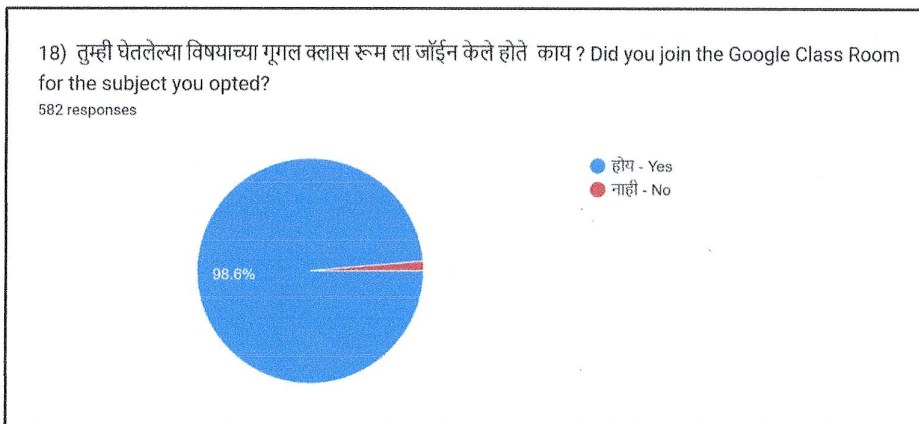
16. Discussions, Questionnaire and Tutorials in the teaching process:



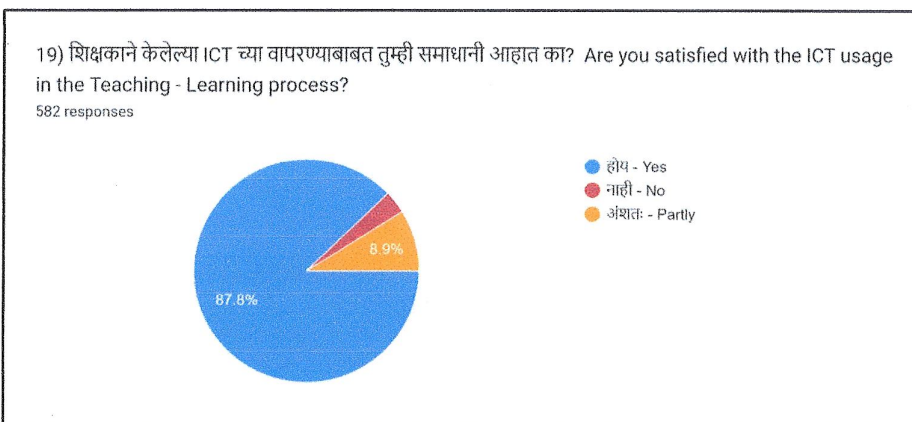
17. Google Classrooms for all Courses:



18. Students' participation in the Google Classrooms:



19. ICT in Teaching-Learning:



20. Suggestions / Feedback by Students:

- The Political Science Department is helpful and resourceful.
- Teachers at the College are very good. They are mentors and skillful in simplifying things.
- Fees are low, which helps the financially deprived students.
- Teachers should ask students to speak in English since it needs practice.
- More Students should be involved in organizing events.
- Lectures should be conducted in the designated time slot only. It will save inconvenience to students who have jobs to manage.

- Teachers should be more enthusiastic and inspirational while interacting with the students.
- Questions and Answers of the texts should be discussed in detail after completion of the lessons.
- College should be stricter.
- The Equal Opportunity Cell of the College should be activated.
- Students should be made socially aware with plays, skits and other activities.
- Every class should have digital boards.
- Teachers should be well prepared before conducting the classes.
- Results should be declared within a specific time.
- Names of original texts should be shared with students instead of notes of the texts.
- The annual pattern of examination should be adopted. Semester pattern should be discontinued.
- Library facilities should be made available.
- Silence in Library should be maintained. The counter for submission of exam forms should not be in the library. It creates a lot of commotion.
- Practical teaching should be coupled with theoretical teaching.
- Revision should be done after each class.
- Students' opinion, their likes and dislikes and hobbies should be asked by the teachers.
- Cleanliness must be maintained in the colleges.
- Updating syllabus should be done from time to time.
- The complaint box should be kept at vantage point.
- Online classes should be held for students who do jobs.
- There should be a dress code for PG students also.

ACTION TAKEN REPORT:

The above feedback by the students was considered by the concerned authorities and the following action was taken:

S No	ISSUE	ACTION TAKEN
01	Spoken English practice for students	The English Dept was informed of the feedback. Accordingly, the English Language Lab software was updated. A dedicated coordinator to manage the ELL was appointed. The timetable to use the ELL was prepared and circulated amongst the students. The coordinator interacted with students and gathered information regarding issues related to English speaking.
02	Students' involvement in administration	All the HoDs and Coordinators of all the Cells and Committees were informed that students should be involved in the organizing team for every activity.
03	Issues related to teaching and learning	The teachers were informed of the suggestions of the students related to the time slots of classes, conduction of revision sessions every week, preparing well before the classes, discussion of ques and ans of every lesson and other issues.
04	Teachers should interact with students to know their hobbies etc.	The admission forms contained 'Know your Chhatra' form. Students were asked about their family members, memorable days, favorites, hobbies, dreams. Mentors are appointed for every class. Under SRUJAN program, the mentors interacted with the students once a month. Issues related to students' confidence; concentration were dealt with.

05	Colleges should be stricter.	Administration has taken cognizance of the suggestion. Accordingly, more guards are appointed at the entry and exit points. A lady guard is appointed. Uniforms are made mandatory.
06	Library issues	The issues related to Library were discussed with the Library Committee and steps were taken in that regard.
07	Online classes for students doing jobs	Teachers record videos and upload them on Google classrooms created for every class as a part of asynchronous learning.
08	Updating curriculum	The suggestions of the students regarding syllabi are shared with the respective BoS of the University as many teachers are members of BoS. Teachers incorporate topics and activities not included in the syllabi. They design the activities accordingly.


 Dr Narendra Gharat
 IQAC Cocordinator


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 Principal





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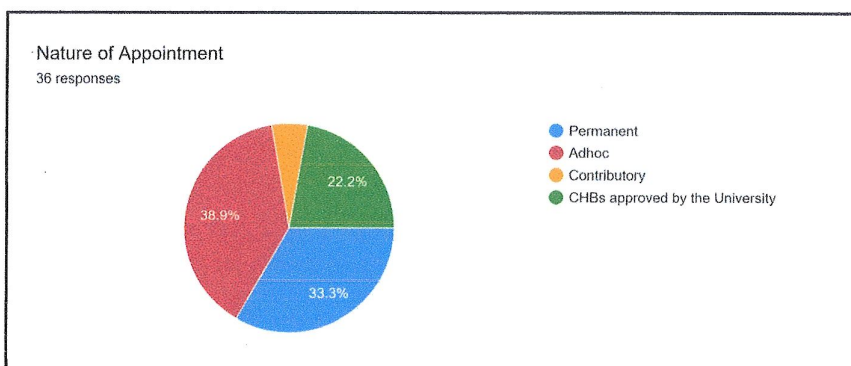
TEACHERS' FEEDBACK ANALYSIS:

The IQAC gathers Feedback from the Teachers regarding their performance, achievements, participation in various academic and research programs in the academic year. Their opinions regarding infrastructure, work culture, teaching – learning process and access to important things are also sought. The suggestions of the teachers are placed before the CDC for further action.

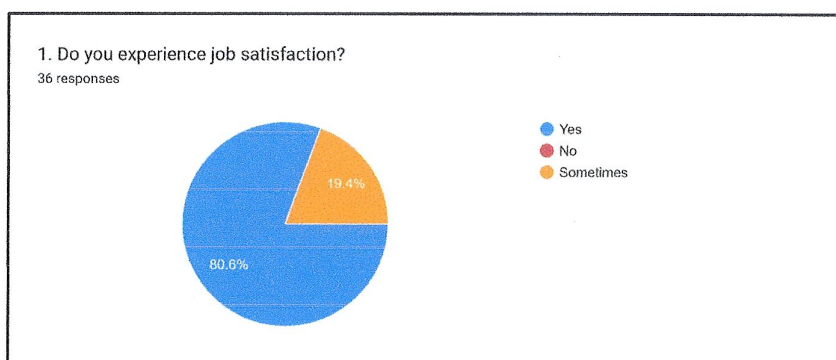
Link of Questionnaire: <https://forms.gle/VaZNo7VuWGBocs5x5>

ANALYSIS:

36 teachers gave feedback in the online mode.



• Job satisfaction:



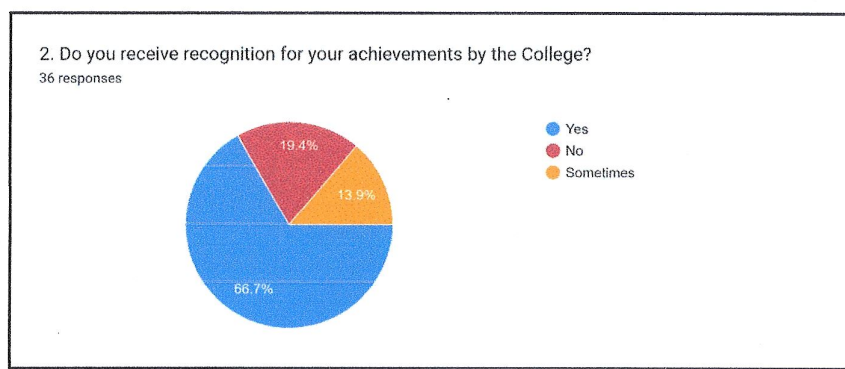
- 19 teachers have enrolled themselves on Google Scholar or have created VIDWAN profile.
- Commerce seems to have the highest number of teachers, indicating a focus on this field.
- Other departments like Marathi, English, Political Science and Psychology also have significant representation.
- Some teachers have received gold medals and silver medals for their achievements in specific subjects.
- There is a diverse academic offering within the institution with 14 courses in the Arts Faculty and Commerce faculty offering electives along with the core subjects.
- Most teachers hold multiple degrees, often including PG and Ph.D.

- Many teachers have additional qualifications like B.Ed., NET, SET and M. Phil

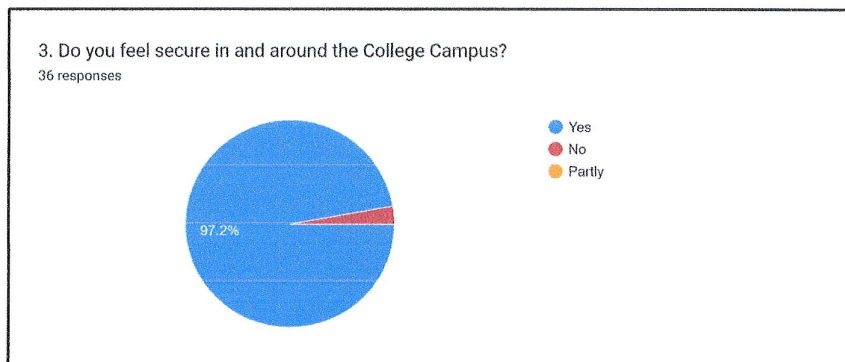
A. Paper publications in UGC Care listed Journals:

- 16 research papers were published by teachers in UGC Care listed Journals.
- 2 teachers have published Books with ISBN.
- 15 teachers have published research papers in Peer Reviewed Journals with Impact factors and ISSNs.
- 8 research articles by teachers were published as Chapters in books.
- 7 books were edited by the teachers during the year.
- 13 teachers participated in National and International Conferences and 1 teacher presented a paper in a National Conference.
- 8 teachers are recognized as Research Supervisors and 11 research scholars registered under them.
- 2 National Conferences and 1 Workshop were conducted by the Departments.

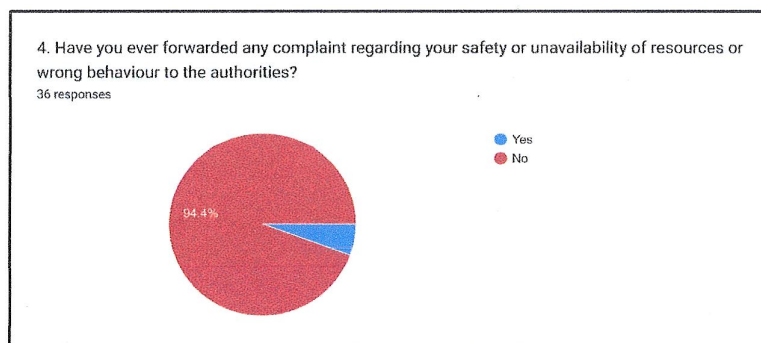
B. Recognition for achievements: Most respondents, except one, indicated that they receive recognition for their achievements by the College.



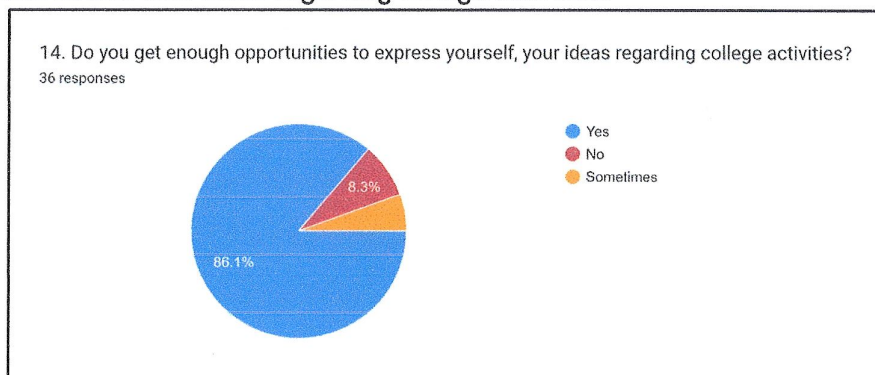
C. Feeling of Security: Majority of teachers stated that they feel secure in and around the college campus.



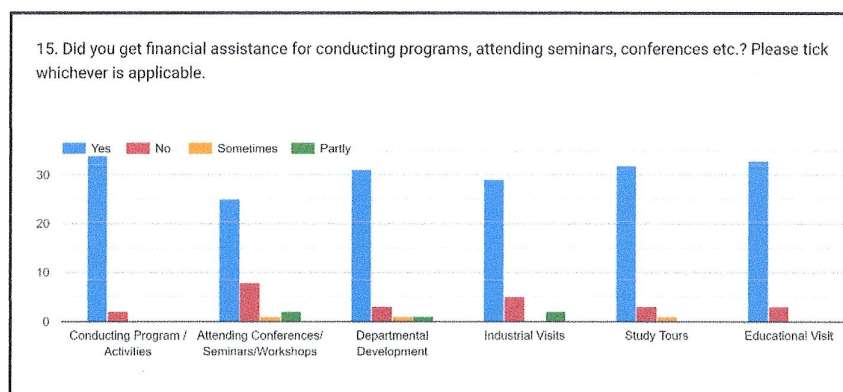
D. Redressal of Grievances: 1 teacher has forwarded a complaint regarding the unavailability of resources to the authorities. The authorities did not address the complaint effectively in the stipulated time frame.



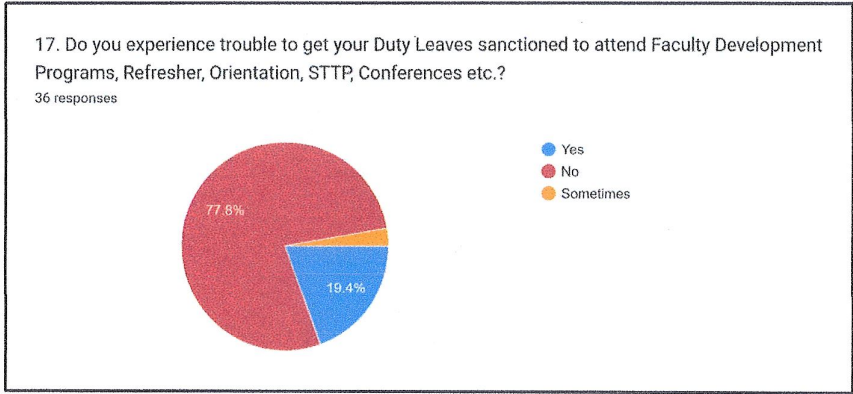
- E. **Work Pressure:** 28 teachers stated that they experience work pressure. Probable causes mentioned include lack of organizational skills, time management, lack of cooperation among colleagues, and the nature of work being more due to vacancies in full-time appointments by the government.
- F. **Infrastructure:** Majority of teachers gave suggestions like provision of whiteboards, projectors, comfortable seating arrangements, better ventilation and updating facilities like fans and lights wherever needed. Some also mentioned the need for larger classrooms and LCD projectors. Teachers also require PCs and printers and space for departmental libraries. Renovate the back gate of the college for admission purposes. Creation of recreation room and music room.
- G. **Cleanliness and Sanitation:** Regular cleaning, provision of handwash, air fresheners and clean towels should be done. Water coolers should be cleaned on a regular basis. Area near the water coolers should be kept clean and dry.
- H. **Canteen facility:** Canteen facilities with hygienic food options and sufficient and separate seating arrangements for students and teachers are required.
- I. **Library:** New books related to subjects should be made available to the students and teachers. Better seating arrangement in the library should be provided.
- J. **Sports Facility:** Teachers gave suggestions about equipping gymnasium and focusing on nutrition intervention for staff and students.
- K. **Freedom of expression:** Most respondents indicated that they do get enough opportunities to express themselves and their ideas regarding college activities.



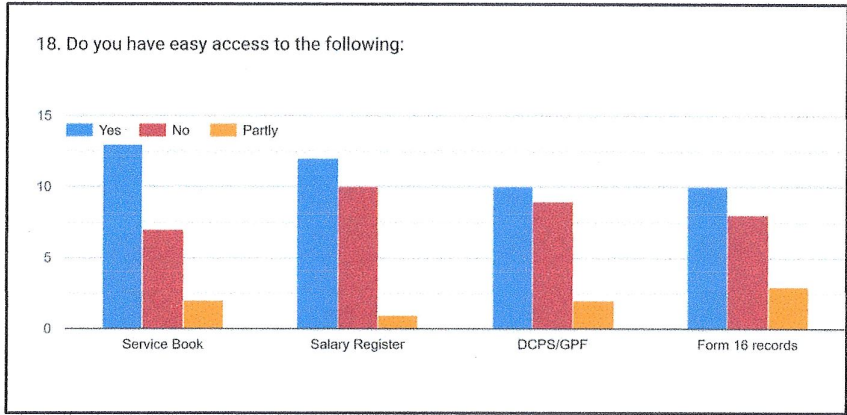
- L. **Financial assistance:** Majority of respondents receive financial assistance for conducting programs, activities, participation in conferences, industrial and educational visits.



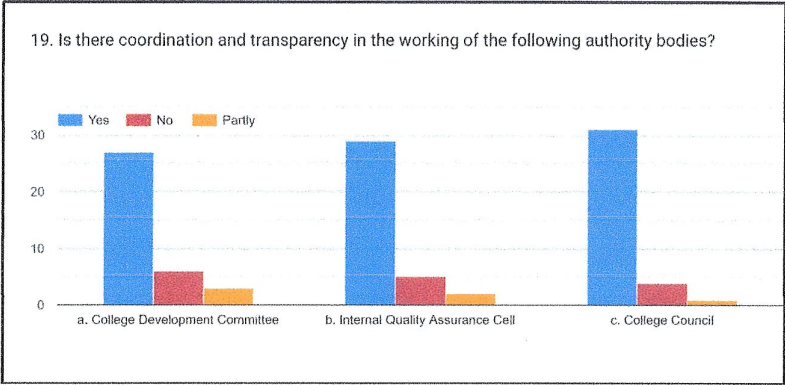
- M. **Welfare Schemes:** Teachers are aware of the welfare schemes available in the College.
- N. **Trouble in getting Leaves:** Around 80% respondents do not experience trouble in getting leaves sanctioned.



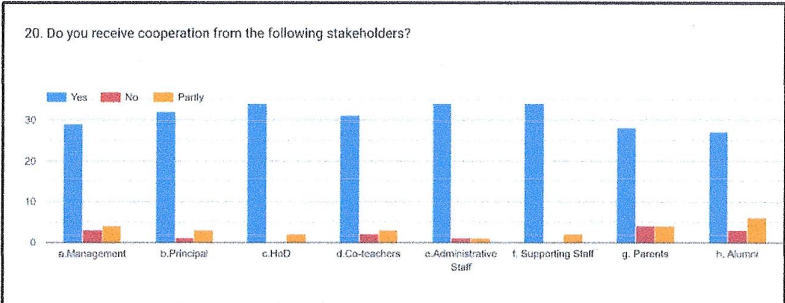
O. **Access to documents:** Respondents do not have easy access to Service Books. But they have easy access to salary register, DCPS and Form 16 documents.



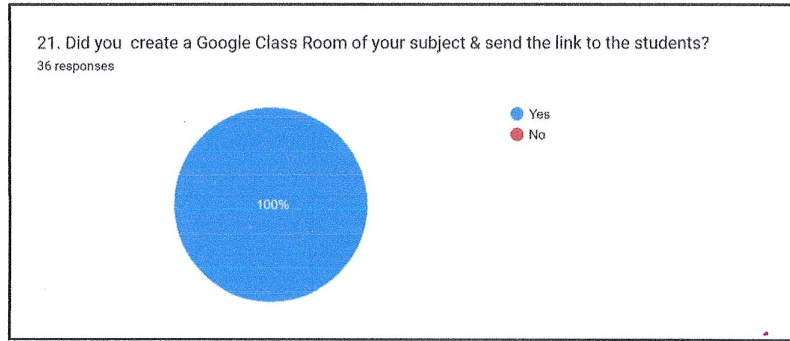
P. **Coordination and transparency in the working of authority bodies:** Majority of the respondents mentioned that there is coordination and transparency in the working of CDC, IQAC and CC.



Q. **Cooperation of stakeholders:** Majority of the respondents mentioned that they received cooperation from the Management, Principal, HoDs, Co-teachers, Administrative Staff, Support Staff, Parents and Alumni.



R. **Google Classrooms:** All the teachers created Google classrooms, uploaded videos, texts, audios and assessments to the classrooms and sent the links to the students' groups.



ACTION TAKEN REPORT:

After receiving the above feedback from the Teaching Staff, the following action was taken:

S.No	Issue	Action Taken
01	Enrolling on Google Scholar and VIDWAN platforms	Permanent, CHBs and Adhocs were asked to enroll themselves and organize their research output
02	Research Writings	Teachers were urged to publish research papers in UGC Care listed Journals, as proceedings of Conferences and publish books.
03	Work pressure	It was decided that the IQAC would arrange FDPs to deal with minimizing the work pressure.
04	Infrastructure additions	The requirements and suggestions of the teachers were recorded and placed in front of the CDC.
05	Cleanliness and Sanitation	It was brought to the notice of the administrative staff and the incharge was asked to keep strict vigilance on the support staff.


Dr Narendra Gharat
IQAC Co-coordinator




Dr Sujit Metre
Principal